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**The Newsletter of the
GSU Library**

**Volume 6, Issue 2
Winter 2004**

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PRODUCTION:
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university library

www.govst.edu/library

**Circulation Desk
708-534-4112**

**Reference Desk
708-534-4111**

Library Hours:

Monday - Thursday:
8:30 a.m. - 10 p.m.

Friday & Saturday:
8:30 a.m. - 5 p.m.

Sunday:
3 p.m. - 7 p.m.

Library Closed:

**Dr. Martin Luther King Day
Monday, January 19, 2004**

**Abraham Lincoln Birthday
Thursday, February 12,
2004**

A Message from the Director

By Diane Dates Casey

Winter Trimester 2004 is well under way. All library staff members invite you to make full use of our library and its services in completing your course work and research. Besides giving access to numerous full-text databases and the GSU Library Online catalog, our library computers contain Microsoft Office and a number of other software applications. Consult the library web site for training opportunities in using software found in the library, as well as information literacy topics.

Library space was expanded to include offices C2310 and C2311. The Faculty Technology Lab and the Online Program Development Team, which includes Gary Fisk, Janet Engle and Barbara Mandel, are moving into this space. The University Library and CELCS are collaborating in this venture to bring designated programs totally

online. In the Fall 2003 the Cabinet provided funding for the venture from Student Strategic Initiative fees. Team members will assist teaching faculty in converting their courses to online format. Several library staff members are providing support for online courses. Professor Nancy Shlaes serves as the local system administrator for Elluminate which allows students and teachers to meet synchronously online, while Maureen Bendoraitis has taken on responsibility for some of the technical administration of WebCT, the university's course management system.

Plans for the 2004 Faculty Authors' Reception are underway. The reception will be held on Wednesday, March 31st at 3 p.m. All faculty and staff are encouraged to submit their published journal articles, books or media which has not appeared in a previous

GSU Faculty Authors' Reception. For more information, please contact Helen Benos at extension 5114.

Professor Beth Hansen Shaw completed a user survey of the University Library patrons. After she finishes her analysis of the results, the information will be used to help us make improvements in our service to students, faculty, staff and community users.

On December 31, 2003, Margaret Gessner retired from the University Library. She worked for more than seventeen years in a number of different library departments, including Circulation, Interlibrary Loan, Acquisitions and Cataloging. Over the years her productivity and accuracy were exemplary. She is sorely missed by her colleagues.

University Library Celebrates the 50th Anniversary of Brown vs. Board of Education

By Lydia Morrow Ruetten

The library will be celebrating the 50th anniversary of the Brown vs. Board of Education court case this year by displaying special exhibits, bringing together a special collection of resources, and by sponsoring special events. Stop in to see what we have to offer!



University Library and SMRHEC Libraries Cosponsor Copyright Workshop

By Paul Blobaum

The University Library and SMRHEC Libraries will sponsor a one-day workshop on copyright for university and community college faculty, pre-service education students, instructional designers, distance education producers, and academic librarians on Thursday, April 15, 2004, on the GSU campus. The workshop is made possible from a Federal Library Services and Technology Act grant from the Illinois State Library. Look for more information to be forthcoming in the library, on the library's web page, and on the SMRHEC web page at www.smrhec.org. Pre-registration will be available on the web site.

The workshop presenter will be Dr. Laura Gasaway, Professor of Law and Director of the Law Library at the University of North Carolina at Chapel Hill. Laura Gasaway is a leader in the analysis and interpretation of copyright laws for libraries and higher education. She specializes in copyright law; copyright & technology; and cyberspace legal issues.

Professor Gasaway is co-author of *Librarians and Copyright: A Guide to Copyright in the 1990s*, and editor of *Growing Pains: Adapting Copyright for Education, Libraries, and Society*. Among her recent articles are

"Impass: Distance Learning and Copyright" and "Copyright Considerations for Electronic Reserves."

Professor Gasaway received her A.B. and M.L.S. from Texas Woman's University, and her J.D. from the University of Houston. She is a nationally known presenter on copyright and technology, and writes a monthly column "Copyright Corner" for the Special Library Association's publication *Information Outlook*. We are pleased to have Dr. Gasaway speak at Governors State University!

New Look for Library Web Site

By Diane Nadler

The library, along with the university is giving its web site a new look. Among the most notable changes for the library are the links at the top of the screen. The following six links will appear no matter where you are in the library site: ***Apply/Register, Ask a Librarian, Online Catalog, Journals & Databases A-Z, Full Text Journals List*** and ***Online Requests***.

The side menu also has a set of links that will remain the same no matter where you are on the library site: ***Li-***

brary Home, Library Information, Off Campus Access, Books & Videos, Reserves, Telecourses, Renew Books, Journal Articles & Databases, Subject Area Resources, Government Information, and News & Events.

The subject area pages also have a new look. The homepage for each subject now provides you with links to Online Catalog for GSU as well as public libraries, a list of journal databases and indexes appropriate for

the subject area, subject related Internet resources, course pages, and how to write a research paper.

Redesigning the web site has been an ongoing project for the past year. It would not have been possible without the following people spending long hours working on the project: Diane Nadler, Maureen Bendoraitis, Brenda Stennis Perry, Helen Benos, LaShaunda Williams, John De Young, Joanne Fields Daley, and Carol Machura.

Library Satisfaction Survey

By Beth Hansen Shaw

An official "Thank You Very Much" goes to the 413 people who filled out our Library Satisfaction Questionnaire, and to the many staff members who distributed the questionnaire. During Fall Trimester, 2003, the University Library conducted a survey designed to gauge customer satisfac-

tion with library services, resources, and facilities. This user survey is the first step in what will be an ongoing program of assessment which will ultimately enable library administrators to measure the quality of library services over a period of time. The basic survey was purchased from the

SurveyTools Corporation, which "has been helping businesses and non-profit organizations create and measure satisfaction since 1991." Watch for the results of the survey to be posted in the library and on the library's web site.

Wellness Resource Center Collection Takes Shape

By Paul Blobaum

The Wellness Resource Center is a new collection of mostly books and videos which will focus on wellness topics. The collection is funded by donations of books and videos from the GSU faculty and staff, and from a \$3,000 Library Services and Technology Act grant through the Illinois State Library. Topics to be covered in the collection include diet and nutrition, Tai Chi, weight training, stress management, and workplace safety.

The Wellness Resource Center is a partnership between the University Library and the Human Resources department of Governors State University. The Wellness Resource Center is being developed

specifically to support the faculty and staff of the university, although other library borrowers may also borrow materials from the collection. Materials can be located through the library's catalog, ILLINET Online, and through bibliographies. A web page will also provide information about the collection.

If you have used books or videotapes on the topics of wellness, health, exercise, and nutrition, you may donate them to the library for consideration to be added to the collection at any time. Please look for the launch of the Wellness Resource Center early in March.

New Software Offers Virtual Classes and Meetings

By Nancy Shlaes

Meet with your students or colleagues virtually using GSU's new tool, *Illuminate*. This software is built specifically for live, multimedia collaboration without the need for travel or teleconferencing. It enables you to talk over the Internet, chat online, share whiteboards and share applications all in one intuitive, graphical interface. You can meet with students and colleagues, offer "Office-Hours" and tutorial sessions, or work jointly on documents, spreadsheets, and presentations all online.

The software is easy to use, adapts to user's connection speed for real-time collaboration, improves information exchange with online meetings, keeps participants engaged in learning, and provides a safe and secure access from home or office. Training is easy and offered online. For more information, visit www.illuminate.com and contact Nancy Shlaes at n-shlaes@govst.edu or at ext. 4137.

NetLibrary: Your Resource for Electronic Books

By Lydia Morrow Ruetten

If you haven't used NetLibrary before, you are missing a wonderful resource. NetLibrary is the most comprehensive collection of electronic books (eBooks) available. eBooks can be viewed online on any PC connected to the Internet. You can browse eBooks for quick research and reference or check them out and read them at your leisure. Since eBooks are online, they're available at your convenience—anywhere, anytime. Searching is fast and easy, allowing you to search for a particular book, or search every word in every eBook available.

You also don't have to worry about returning them. eBooks are automatically returned at the end of your checkout period. eBooks were purchased to meet the needs of our users here at GSU, but there are also a number of publicly accessible eBooks that are classic works of literature and history.

Several months ago, we asked for testimonials from

anyone that had used NetLibrary. Pamela Thompson, a student from the College of Health Professions, submitted a letter stating she had used NetLibrary for several semesters and found it to be "a wonderful tool." She goes on to say, "In the various classes, the professors assigned numerous research assignments. Using NetLibrary made the assignments virtually trouble-free. Through their computer, the students could access the GSU library or other linked libraries and obtain the required professional articles, books, etc."

Ms. Thompson was given a NetLibrary briefcase and lapel pin for her submission.

Have you had a positive experience with a library resource? If so, we'd like to hear about it. Send your experiences to Lydia Morrow Ruetten, University Library, or to L-Morrow@govst.edu.

Introducing Barbara Mandel, Coordinator for Online Instructional Design

By Linda G. Galler

The library would like to introduce Barbara Mandel, Coordinator of Online Instructional Design, to the GSU community. Barbara, along with Gary Fisk and Jan Engle, make up the new Online Development Team that will be assisting faculty in developing selected online degree programs.

Prior to her arrival at GSU, Barbara was Coordinator of Online Instruction at South Suburban College for five years. In this position she served as administrator and troubleshooter for WebCT, developed South Suburban's Online web site, ran the student help desk for online course-related inquiries, and supported faculty who taught online and web-enhanced classes. In addition,

Barbara taught both online and web-enhanced courses in English and Web Design for three years.

Barbara looks forward to assisting faculty in preparing courses for the anticipated online degree programs, and preparing learner support modules for their online courses. She says the team is busy working on courses for the B.A. in Business and Applied Science and a certificate program in Addictions Studies. The team is also preparing for an NCA visit in May.

Barbara lives in South Holland with her husband, poodle, and tropical fish. Welcome Barbara!

More Favorite Websites

By Mari-Elani Leverence

#1 www.usajobs.com Many new college graduates are going to be searching for a job in the next six months. What jobs are available? This is a great web site for federal government jobs. It boasts about 17,000 job openings. Discover the right job for you!

#2 www.ncjrs.org This is the web site of the National Criminal Justice Reference Service which offers a riches of information from grants & funding to victims and crimes. Statistical data abounds for juvenile arrests, stalking, drugs, etc. Worth a look!

#3 www.nasa.org This is the wonderful web site of the National Aeronautics and Space Administration. It includes shuttle crew interviews, storm warnings, Mars exploration, and much more. See the special sections for students, for teachers, for kids and for media. The visual images on this site are very important features.

#4 www.relocate-america.com Ever wonder how your town measures up? Thinking of moving to a different climate? Toying with a job transfer offer? These are possible reasons to need a list of "Top 100 Places to Live" in the USA. It gives the 2003 List, as well as the Lists for each year back to 1998. Vital statistics given for each city include population, income level, teacher/student ratio, and local cultural events.

#5 www.irs.gov Tax time is upon us. This is the official Internal Revenue Service web site, complete with tax law changes for 2003, frequently asked questions, and tax tips. Be sure to file before April 15th. This site offers printable forms and publications and "fill in online forms." Instructions for how to "file electronically" are included.

#6 www.hrsa.gov Ever wonder what HIPAA stands for? Health Insurance Portability & Accountability Act of 1996. This web site of the Health Resources and Services Administration of the U.S. Dept. of Health and Human Services provides much vital information on this and other issues. HIPAA provides legal and regulatory provisions for the delivery of health benefits, as well as security and confidential protection of health information.

GSU Faculty Invited To Display Scholarship

All GSU faculty are welcome to display their works of scholarship at the Library's Annual Faculty Authors' Reception. This year's reception is planned for Wednesday, March 31st from 3 p.m. to 4:30 p.m. on the Library Balcony.

Please submit your published works to Helen Benos, Reception Coordinator, x5114, by Friday, March 19th. Please do not submit publications that were displayed at last year's reception.

Refreshments will be served, so come feed your body and mind at this lovely event.

